



## Monroe County Commission on Aging

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### In-Home Services: Chore

**Service Name:** Chore

**Service Definition:** Provision of household tasks such as: grass mowing, leaf raking or snow removal intended to increase the safety of the individual living at home.

**Unit of Service:** One hour spent performing specific chore tasks for eligible seniors. In a case where service is subcontracted, each 15-minute interval may be counted as a unit of service.

**Contract Type:** Fee-for Service

#### Minimum Requirements:

1. Program may subcontract with private companies that provide specific chore services.
2. Fee-for-Service and private pay options for seniors are recommended.
3. Chore providers must ensure that no one under the age of 18 will operate a motorized piece of equipment or vehicle while performing a chore task without the appropriate waivers in place, according to state law.
4. Chore providers must have a system for documenting clients served, and client service satisfaction, which shall be available for review during the COA programmatic assessment.

5. Chore providers must ensure that workers receive orientation and training in the areas of: proper use of tools and equipment, ethical practice for persons working in private homes, including the issues of protecting privacy and refusing gratuities.
6. Funds maybe used to purchase materials and disposable supplies to complete the chore tasks.
7. Only the chore tasks listed below shall be provided unless the COA gives prior approval.

**Approved Outdoor Chore Tasks (In order of Priority)**

- ❖ Lawn Cutting
- ❖ Snow Removal
- ❖ Screen/Storm Window/Window Air Conditioning installation and Removal
- ❖ Gutter Cleaning
- ❖ Roof Sweeping
- ❖ Trimming Hedges and Trees
- ❖ Outdoor Spring Clean up
- ❖ Window Washing

**Approved Indoor Chore Tasks (In order of Priority)**

- ❖ Minor Home Repair (work generally not requiring a permit) such as:  
Plumbing- pipe or faucet repairs; toilet repairs  
Carpentry-repairing steps, floorboards or railings  
Electrical- replacing fuses, bulbs, plugs or cords  
Heavy Cleaning/Trash Removal- Cleaning attics, basements and other living areas that pose a health risk.
  - ❖ Pest Control (By a licensed provider)
  - ❖ Carpet cleaning
  - ❖ Window and Wall Washing
8. Programs must service the Monroe County area.
  9. Programs must serve residents age 60 and older.