

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
MAY 25, 2022

I. CALL TO ORDER

A Regular Meeting of the Monroe County Emergency Medical Authority was held in the Monroe County Board of Commissioners Chambers in the City of Monroe, on Wednesday, May 25, 2022. Chairman David Brown, called meeting to order at 6:00 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: James Bennett, David Brown, Sara Kandler, Keith Masserant, Robin Miller and R.J. Schall

Absent: Michael Demski and Douglas Steinman (Both excused)

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—Robin Miller led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Robin Miller, seconded by Sara Kandler to approve the May 25, 2022, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (01/26/2022 Organizational Meeting)

Motion by Robin Miller, seconded by R.J. Schall to approve the 01/26/2022 Organizational Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT—Director Donna Kuti updated the members.

- Mobile CAD about 6 months in and there have been some intermittent issues with address mapping. They are working with GIS on getting corrected.
- Dispatchers reporting that some intermittent calls are not populating to the correct screen and they are working with Central Square to correct that.

VII. PUBLIC COMMENT—None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None

IX. COMMUNICATIONS—None

X. OLD BUSINESS--None

XI. NEW BUSINESS

1. Annual Report of MCA by Mr. Ron Slagell

- Today, MCA operates five MCA around-the-clock ambulances plus two 12-hour 7-day ALS units.
- MCA stations are in Monroe City, Monroe Township, Ash Township, Bedford Township and Dundee. 12-hour units operate from Bedford and Monroe Twp.
- HVA units provide back-up coverage, as well as our mutual aid agreement with Bedford Township FD.
- 38 full time equivalent positions at MCA
- About 55 full- and part-time employees
- 2 full-time supervisors
- Annual turnover of MCA full time paramedics: 8%
- Impacts of Covid:
 - Patients delayed or avoided medical care
 - Initial drop in call volumes followed by increase
 - Increased acuity of patients
 - # of transports decreased
 - Income dropped but is recovering slowly
- Current challenges:
 - Staffing shortage
 - Inflation
 - Fuel costs
 - Inadequate reimbursement from Federal & State government and insurance companies
- Emergency Priority 1 Response Times in 2021 = 90.1% compliance, 8:24 minutes average
- Changes in EMS care
 - ET3
 - Community Paramedic
- Priorities for Upcoming Years:
 - Prepare for changes in health care delivery
 - Retention & recruiting staff
 - Transition from pandemic to endemic mode for COVID-19
 - Identify opportunities to add value for our customers
 - Work to maintain a financially stable EMS system for the community

Karl Rock of MCA added that the implementation of the stroke protocol created in 2017 which Monroe County was first to use is now being used across the State of Michigan.

In the slide show that Ron Slagell showed is a photo of cardiac arrest patient debrief from a cardiac arrest patient and the next year that patient came up and said thank-you for saving my life.

2. Bedford Township Fire Department Transport Report—Lt. Bob Vanklenger commented that since Chief Massingill left they are in the process of obtaining a new chief. Hopes to have more information in 2 months.

Bedford Township Fire Department Transport Report		
Month/Year	January 2022	February 2022
Total EMS Responses	256	215
BTFD First on Scene	177	130
Total Transports	39	40
Mutual Aid Requests	5	1

3. Discussion of new member to fill the seat vacated due to James Neorr’s resignation and subsequent passing. Chairman Brown has sent out email to Fire Chiefs in various departments in the County and as of yet there has been no response. Would like someone from North County if possible. Let Chairman Brown know if you know of anyone and he will get them an application.

XII. COMMITTEE CHAIRPERSON’S AND MEMBER’S REPORT

1. March and April 2022, Operation Reports—R.J. Schall explained the March and April 2022 Operations Reports.

March 2022	
Priority 1-3 Calls	1248
Priority 1-3 Calls Patient Transports	898
Priority 1 Fractile %	90.76%
Average Response Time	8:46 minutes
Responses > 25 minutes w/o exception	0
Mutual Aid Received	27
Mutual Aid Given	33

April 2022	
Priority 1-3 Calls	1174
Priority 1-3 Calls Patient Transports	894
Fractile %	88.53%
Average Response Time	8.40 minutes
Responses > 25 minutes w/o exception	0
Mutual Aid Received	27
Mutual Aid Given	27

Motion by Keith Masserant, seconded by Sara Kandler to accept and place on file.

Voice vote taken. Motion carried.

2. Medical Control Board Report—Dr. Kemple gave the report.

- Frenchtown now doing transports. Chairman Brown would like a report of how many.
- BVM updates. Training is finishing up in Monroe County
- Protocol Committee for 3-year review as follows:
 Dr. Kemple, Chair, Wendy Stevens, Jeff Hayford, Joe Bentley, Doug Steinman, Jodi Cousino
- MCA MICU pharmacy box-using the State approved drug sheet in the box. MCA adding a few items to the box.
- Grant money for a First Aid tent
- Dispatch protocols

XIII. PUBLIC COMMENT—None

XIV. OTHER ITEMS FROM MEMBERS

Deputy Clerk will be out of the office for a medical leave beginning next week but if anyone needs anything she will be here the rest of the week and should be back for the July meeting.

Chairman Brown wants to recognize Keith Masserant for his product design that is being used across the country.

XV. NEXT MEETING—July 27, 2022

XVI. ADJOURNMENT

Motion by R.J. Schall, seconded by Keith Masserant to adjourn the meeting. Voice vote taken. Motion carried. With no further business, Chairman Brown adjourned the meeting at 6:42 p.m.